

Limited Warranty for Junbpaw Inverter

Thanks a lot for your attention to the products and services of Junbpaw. By purchasing the products of Junbpaw, you have purchased high quality Inverter. Very appreciated for your confidence in our quality, we are honored to grant you with the following warranties for our inverter.

This Junbpaw Contract Warranty applies to the following products:

- Junbpaw LGE Power Inverter
Models: LGE-1080Ti, LGE-2080Ti, LGE-3080Ti

Geographic Validity:

- United States of America and Canada

Warranty Period:

- 2year

I. Warranty Claims

1. Products manufactured by Junbpaw are warranted to be free from defects in workmanship and materials under normal conditions of use and service.

2. The warranty is effective from the date of purchase by the user (original purchaser). This limited warranty covers material defects in materials, workmanship and performance.

3. This warranty applies only to the original purchaser and is limited in time to the unexpired portion of the warranty period. If given away or resold, the user must claim the warranty through the original purchaser, which requires original order information.

4. Products that have been repaired or replaced within the warranty period will not receive an extended warranty. Instead, repaired/replaced products will be subject to the original warranty period issued at the time of initial purchase.

PS: No employee, agent, dealer, or any other person is authorized to provide any warranty on behalf of Junbpaw that is not expressly set forth in this Limited Warranty.

II. Handling

PLEASE NOTE: There will be a 30-day window after receipt of the product during which the consignee may file a claim for components damaged or lost in transit. After 30 days, Junbpaw will waive liability and the user will be held responsible for damage, lost items or negligence during shipment as well as the cost of extended storage.

EXCHANGES: During the warranty period after purchase, if the user encounters any defects in workmanship and materials in normal application, such as defects and/or failures due to manufacturing or material reasons, the user is required to notify Junbpaw of the product defects through the purchasing platform/official website customer service email address (support@jnbpower.com), and ship the product to Junbpaw's technical support team to detect the cause of the failure, if needed.

Based on the test results, Junbpaw will provide customers with a free exchange if the defect is due to material, workmanship and performance issues.

III. Exclusions and Limitations

This contractual warranty does not cover failures due to improper operation, product modification, installation, conversion or addition, supplementation, operation, natural elements (weather), excessive or insufficient energy supply, chemicals, solid influences, or intentional damage. If Junbpaw determines that a problem with the product is not due to a manufacturing defect in Junbpaw's workmanship or materials, or does not qualify for warranty repair, the user will be responsible for all costs associated with repairing, replacing and shipping the product.

Junbpaw will not be responsible for costs associated with installation/dismantling, testing of the electrical system, loss of time, or other incidental damages.

Warranty claims relating to defects caused by any of the following factors are not covered by the contractual warranty:

- 1. improper use or non-observance of installation, commissioning, operation or maintenance instructions (i.e. non-compliance with operation and installation manuals)*
- 2. unauthorized modifications, alterations or attempted repairs.*
- 3. vandalism, external influences and/or damage caused by persons/animals*
- 4. use in unsuitable environments, including any environment that results in excessive wear or accumulation of dirt, dust or debris within the system, unsafe environments*
- 5. Inadequate ventilation*
- 6. Installation in a corrosive environment*
- 7. Failure to comply with applicable safety standards and regulations*
- 8. Damage during transportation or storage*
- 9. Force majeure, including but not limited to: fire, flood, earthquake, storm damage, overvoltage and lightning strike*
- 10. Exposure to fire, water, snow, moisture or liquid ingress (except for environmental conditions that your product is specifically designed to withstand, as indicated by the applicable specifications for your product)*

IV. Warranty exchange process

1. Users must submit a request for exchange through the purchase platform/official website customer service email (support@jnbpower.com) after the order number, the serial number and product code of the product, and a description of the performance defects/losses during the warranty period. Junbpaw will not accept product returns without the above communication requirements.
2. Customer service will notify the user of the exchange authorization code RMA code (official website)/"ECM" (Amazon) code, as well as the return address and contact information by email or SMS within 48 hours of the user's successful submission of the exchange request. Junbpaw is not obliged to accept any product without a valid RMA code or "ECM" (Amazon) code for returned products.
3. User must ship the returned product within 3 days of receiving the valid RMA code or "ECM" (Amazon) code, and the user must return the product to the transit warehouse and pay the shipping cost for the transit warehouse to return the product to Junbpaw's main factory in advance.
4. Within 30 days of receipt of the returned product at Junbpaw's main factory, Junbpaw's technical support team detects and determines the cause of the malfunction. If the problem is due to defects in materials, workmanship and performance, Junbpaw will refund the shipping cost of the returned product and ship a new replacement product to the user free of charge. If the problem is not due to defects in material, workmanship and performance, the user will be responsible for the costs incurred in replacing the product, as well as the transportation costs. The replacement old product shall become the property of Junbpaw on the date Junbpaw ships the replacement new product back to the buyer.

Junbpaw makes no other warranties or conditions, express or implied, including, but not limited to, any implied warranties or conditions of merchantability or fitness for a particular purpose or any implied warranties and conditions arising out of a course of dealing, customer or trade practice.

Limitation of Liability

In no event shall Junbpaw or suppliers be liable for any loss of use, business interruption, lost profits, loss of data, or indirect, special, incidental or consequential damages of any kind, regardless of the form of action, whether in contract, tort (including negligence), strict liability or otherwise, even if Junbpaw has been advised of the possibility of such damages.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so these limitations may not apply to you. neither Junbpaw nor its affiliates or suppliers shall be liable for any damage to or loss of any item or product that is related to, powered by, or otherwise affiliated with the product. The total cumulative liability to Buyer for all causes of action and all theories of liability will be limited to, and will not exceed, the purchase price paid by Buyer for the Product. This warranty provides you with specific legal rights, and you may also have other legal rights that vary from state to state.



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